

ACN Friends & Family - Domestic Rates

Effective July 21, 2018

This calling plan has a monthly subscription fee of € 1.99 (incl. VAT).

Prices are shown in Euro per minute, including 19% VAT. All calls are charged per minute.

LOCAL, REGIONAL AND NATIONAL CALLS

Local Calls		
Mon-Fri	7pm - 7am	0.0223
Mon-Fri	7am - 7pm	0.0557
Sat-Sun	all day	0.0223
Local Calls to other ACN customers		
Mon-Sun	all day	0.00
Regional Calls		
Mon-Fri	7pm - 7am	0.0223
Mon-Fri	7am - 7pm	0.0557
Sat-Sun	all day	0.0223
Regional Calls to other ACN customers		
Mon-Sun	all day	0.00
National Calls		
Mon-Fri	7pm - 7am	0.0306
Mon-Fri	7am - 7pm	0.0807
Sat-Sun	all day	0.0306
National Calls to other ACN customers		
Mon-Sun	all day	0.00
FIXED TO MOBILE CALLS		
T-Mobile/Vodafone		
Mon-Sun	all day	0.3715
E-Plus/O2		
Mon-Sun	all day	0.4098
other provider		
Mon-Sun	all day	0.4098

Late Payment Administrative Fee:	€ 5.00
Administrative charge in case of failed payment:	€ 4.00
Payment processing fee for payments other than by direct debit;	€ 1.00
Administrative Fee:	€ 2.49

Call Home is an additional option for this price plan with a discount for international calls. With this option your international calls to more than 200 destinations will be reduced by 50%. (Please see reverse). This option has a monthly subscription fee of € 1.99 (incl. VAT).

Acceptable Usage Policy: ACN Friends & Family offers ACN residential fixed line customers non-commercial voice traffic to other active ACN fixed line customers and ACN DPS customers within the same country at zero cent per minute charging. - ACN Friends & Family plan is for residential users only. (The ACN account holder has to be identical to the owner of the line, as registered with the national operator (Deutsche Telekom). Only natural persons are regarded as residential users.) - In order for the call to qualify as a ACN-2-ACN call (free of per minute charges) the called person has to be an active ACN customer. An active ACN customer is defined as having placed at least one call using the ACN service during the last 30 days. - Calls to data lines (internet, VPN) are not free of charge but charged at 3.65 cents/min.

ACN reserves the right to change these prices.

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