



Germany

ACN Essentials - Domestic Rates

Effective July 21, 2018

Prices are shown in Euro per minute, including 19% VAT. All calls are charged per minute.

LOCAL, REGIONAL AND NATIONAL CALLS		
Local Calls		
Mon-Fri	7pm - 7am	0.0125
Mon-Fri	7am - 7pm	0.0250
Sat-Sun	all day	0.0125
Local Calls to other ACN customers		
Mon-Sun	all day	0.00
Regional Calls		
Mon-Fri	7pm - 7am	0.0125
Mon-Fri	7am - 7pm	0.0250
Sat-Sun	all day	0.0125
Regional Calls to other ACN customers		
Mon-Sun	all day	0.00
National Calls		
Mon-Fri	7pm - 7am	0.0125
Mon-Fri	7am - 7pm	0.0250
Sat-Sun	all day	0.0125
National Calls to other ACN customers		
Mon-Sun	all day	0.00
FIXED TO MOBILE CALLS		
T-Mobile/Vodafone		
Mon-Sun	all day	0.1750
E-Plus/O2		
Mon-Sun	all day	0.1750
other provider		
Mon-Sun	all day	0.1750

Late Payment Administrative Fee:	€ 5.00
Administrative charge in case of failed payment:	€ 4.00
Payment processing fee for payments other than by direct debit;	€ 1.00
Administrative Fee:	€ 2.49

There is a minimum call usage of EUR 2.00 (inc VAT) per month for this calling plan. This minimum call usage is billed as a monthly charge of EUR 2.00 in combination with an allowance of EUR 2.00 to be used for calls. The minimum call usage is only applicable for customers without the Call Home option.

Call Home is an additional option for this price plan with a discount for international calls. With this option your international calls to more than 200 destinations will be reduced by 50%. (Please see reverse). This option has a monthly subscription fee of € 1.99 (incl. VAT).

Acceptable Usage Policy: ACN Essentials offers ACN residential fixed line customers non-commercial voice traffic to other active ACN fixed line customers and ACN DPS customers within the same country at zero cent per minute charging. - ACN Essentials plan is for residential users only. (The ACN account holder has to be identical to the owner of the line, as registered with the national operator (Deutsche Telekom). Only natural persons are regarded as residential users.) - In order for the call to qualify as a ACN-2-ACN call (free of per minute charges) the called person has to be an active ACN customer. An active ACN customer is defined as having placed at least one call using the ACN service during the last 30 days. - Calls to data lines (internet, VPN) are not free of charge but charged at 3.65 cents/min. Free calls are limited to 3000 minutes per month. Calls exceeding this limit are charged at local rates.

ACN reserves the right to change these prices.

www.myacn.eu

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Germany

ACN Essentials - International Rates

Effective July 21, 2018

Rates are for calls made from a German fixed line. Prices are shown in Euro per minute, incl. 19% VAT. Calls are charged per minute. Prices for Call Home are valid for all customers that have chosen this option.

Destination	Normal	Call Home	Destination	Normal	Call Home	Destination	Normal	Call Home	Destination	Normal	Call Home
A Afghanistan	1.518	0.759	D Djibouti	1.518	0.759	L Liechtenstein	0.132	0.132	R Russian Federation Mobile	0.595	0.298
Albania	0.390	0.195	Dominica	1.518	0.759	Liechtenstein Mobile	0.389	0.389	Rwanda	1.518	0.759
Albania Mobile	0.646	0.323	Dominican Republic	1.005	0.503	Lithuania	0.595	0.298	S Samoa (West)	1.518	0.759
Algeria	0.595	0.298	E East Timor	1.518	0.759	Lithuania Mobile	0.851	0.426	San Marino	0.339	0.339
American Samoa	1.518	0.759	Ecuador	1.518	0.759	Luxembourg	0.112	0.112	Sao Tome and Principe	1.518	0.759
Andorra	0.214	0.214	Egypt	0.595	0.298	Luxembourg Mobile	0.368	0.368	Saudi Arabia	1.416	0.708
Andorra Mobile	0.471	0.471	El Salvador	1.518	0.759	M Macau	1.518	0.759	Senegal	1.518	0.759
Angola	1.518	0.759	Equatorial Guinea	1.518	0.759	Macedonia (FYROM)	0.503	0.251	Serbia-Montenegro	0.339	0.169
Anguilla	1.518	0.759	Eritrea	1.518	0.759	Macedonia (FYROM) Mobile	0.759	0.380	Serbia-Montenegro Mobile	0.595	0.298
Antarctica	1.518	0.759	Estonia	0.595	0.298	Madagascar	1.518	0.759	Seychelles	1.518	0.759
Antigua and Barbuda	1.518	0.759	Estonia Mobile	0.851	0.426	Malawi	1.518	0.759	Sierra Leone	1.518	0.759
Argentina	1.211	0.605	Ethiopia	1.518	0.759	Malaysia	1.211	0.605	Singapore	0.800	0.400
Armenia	1.518	0.759	F Falkland Islands	1.518	0.759	Maldives	1.518	0.759	Slovakia	0.245	0.123
Aruba	1.518	0.759	Faroe Islands	0.339	0.169	Mali	1.518	0.759	Slovakia Mobile	0.502	0.251
Ascension	1.518	0.759	Fiji	1.518	0.759	Malta	0.390	0.390	Slovenia	0.245	0.123
Australia	0.800	0.400	Finland	0.112	0.112	Malta Mobile	0.646	0.646	Slovenia Mobile	0.502	0.251
Australia Mobile	1.057	0.528	Finland Mobile	0.368	0.368	Marshall Islands	1.518	0.759	Solomon Islands	1.518	0.759
Austria	0.112	0.112	France	0.112	0.112	Martinique	1.518	0.759	Somalia	1.518	0.759
Austria Mobile	0.368	0.368	France Mobile	0.368	0.368	Mauritania	1.518	0.759	South Africa	1.211	0.605
Azerbaijan	1.518	0.759	French Guiana	1.518	0.759	Mauritius	1.518	0.759	South Africa Mobile	1.467	0.733
B Bahamas	1.518	0.759	French Polynesia	1.518	0.759	Mayotte	1.518	0.759	South Korea	0.800	0.400
Bahrain	1.518	0.759	G Gabon	1.518	0.759	Mexico	1.211	0.605	Spain	0.112	0.112
Bangladesh	1.518	0.759	Gambia	1.518	0.759	Micronesia	1.518	0.759	Spain Mobile	0.368	0.368
Barbados	1.518	0.759	Georgia	1.211	0.605	Midway Islands	1.518	0.759	Spain-Canary Islands	0.112	0.112
Belarus	0.390	0.195	Ghana	1.518	0.759	Moldova	0.595	0.298	Sri Lanka	1.518	0.759
Belarus Mobile	0.646	0.323	Gibraltar	0.390	0.390	Monaco	0.132	0.132	St. Helena	1.518	0.759
Belgium	0.112	0.112	Gibraltar Mobile	0.646	0.646	Monaco Mobile	0.389	0.389	St. Kitts and Nevis	1.518	0.759
Belgium Mobile	0.368	0.368	Greece	0.214	0.214	Mongolia	1.518	0.759	St. Lucia	1.518	0.759
Belize	1.518	0.759	Greece Mobile	0.471	0.471	Montserrat	1.518	0.759	St. Pierre and Miquelon	1.518	0.759
Benin	1.518	0.759	Greenland	1.518	1.518	Morocco	0.595	0.298	St. Vincent-Grenadines	1.518	0.759
Bermuda	1.518	0.759	Greenland Mobile	1.775	1.775	Morocco Mobile	0.851	0.426	Sudan	1.518	0.759
Bhutan	1.518	0.759	Grenada	1.518	0.759	Mozambique	1.518	0.759	Suriname	1.518	0.759
Bolivia	1.518	0.759	Guadeloupe	1.518	0.759	Myanmar	1.518	0.759	Swaziland	1.518	0.759
Bosnia-Herzegovina	0.307	0.153	Guam	1.518	0.759	N Namibia	1.518	0.759	Sweden	0.112	0.112
Bosnia-Herzegovina Mobile	0.563	0.282	Guantanamo Bay	1.518	0.759	Nauru	1.518	0.759	Sweden Mobile	0.368	0.368
Botswana	1.518	0.759	Guatemala	1.518	0.759	Nepal	1.518	0.759	Switzerland	0.112	0.112
Brazil	1.005	0.503	Guinea	1.518	0.759	Netherlands	0.112	0.112	Switzerland Mobile	0.368	0.368
Brunei Darussalam	1.518	0.759	Guinea-Bissau	1.518	0.759	Netherlands Antilles	1.005	0.503	Syria	0.595	0.298
Bulgaria	0.390	0.195	Guyana	1.518	0.759	Netherlands Mobile	0.368	0.368	T Taiwan	0.800	0.400
Bulgaria Mobile	0.646	0.323	H Haiti	1.518	0.759	New Caledonia	1.518	0.759	Tajikistan	1.518	0.759
Burkina Faso	1.518	0.759	Honduras	1.518	0.759	New Zealand	1.005	0.503	Tanzania	1.518	0.759
Burundi	1.518	0.759	Hong Kong	0.800	0.400	Nicaragua	1.518	0.759	Thailand	1.518	0.759
C Cambodia	1.518	0.759	Hungary	0.214	0.107	Niger	1.518	0.759	Togo	1.518	0.759
Cameroun	1.518	0.759	Hungary Mobile	0.471	0.235	Nigeria	1.518	0.759	Tokelau	1.518	0.759
Canada	0.112	0.112	I Iceland	0.339	0.339	Niue	1.518	0.759	Tonga	1.518	0.759
Cape Verde	1.518	0.759	Iceland Mobile	0.595	0.595	Norfolk Island	1.518	0.759	Trinidad and Tobago	1.518	0.759
Cayman Islands	1.518	0.759	India	1.005	0.503	North Korea	1.518	0.759	Tunisia	0.595	0.298
Central African Republic	1.518	0.759	Indonesia	1.518	0.759	Northern Mariana Islands	1.518	0.759	Turkey	0.245	0.123
Chad	1.518	0.759	Iran	1.416	0.708	Norway	0.132	0.132	Turkey Mobile	0.502	0.251
Chile	1.211	0.605	Iraq	1.518	0.759	Norway Mobile	0.389	0.389	Turkmenistan	1.518	0.759
China	1.211	0.605	Ireland	0.112	0.112	O Oman	1.518	0.759	Turks and Caicos Islands	1.518	0.759
Christmas Island	1.518	0.759	Ireland Mobile	0.368	0.368	P Pakistan	1.518	0.759	Tuvalu	1.518	0.759
Cocos (Keeling) Islands	1.518	0.759	Israel	0.503	0.251	Palau	1.518	0.759	U Uganda	1.518	0.759
Colombia	1.416	0.708	Israel Mobile	0.759	0.380	Palestine	1.518	1.518	Ukraine	0.298	0.149
Comoros	1.518	0.759	Italy	0.112	0.112	Panama	1.518	0.759	United Arab Emirates	1.416	0.708
Congo	1.518	0.759	Italy Mobile	0.368	0.368	Papua New Guinea	1.518	0.759	United Kingdom	0.112	0.112
Congo (Dem. Rep.)	1.518	0.759	J Jamaica	1.518	0.759	Paraguay	1.518	0.759	United Kingdom Mob./Spec.	0.368	0.368
Cook Islands	1.518	0.759	Japan	0.800	0.400	Peru	1.518	0.759	United States	0.112	0.112
Costa Rica	1.518	0.759	Jordan	0.595	0.298	Philippines	1.416	0.708	Uruguay	1.518	0.759
Cote D'Ivoire	1.518	0.759	K Kazakhstan	0.800	0.400	Poland	0.214	0.107	Uzbekistan	1.518	0.759
Croatia	0.307	0.153	Kenya	1.518	0.759	Poland Mobile	0.471	0.235	V Vanuatu	1.518	0.759
Croatia Mobile	0.563	0.282	Kiribati	1.518	0.759	Portugal	0.132	0.132	Venezuela	1.518	0.759
Cuba	1.518	0.759	Kuwait	1.518	0.759	Portugal Mobile	0.389	0.389	Vietnam	1.518	0.759
Cyprus	0.339	0.339	Kyrgyzstan	1.518	0.759	Portugal-Azores	0.214	0.214	Virgin Islands (British)	1.518	0.759
Cyprus (Turkey)	0.339	0.339	L Laos	1.518	0.759	Portugal-Madeira	0.214	0.214	Virgin Islands (U.S.)	1.518	0.759
Cyprus Mobile	0.595	0.595	Latvia	0.595	0.298	Puerto Rico	1.211	0.605	W Wake Island	1.518	0.759
Czech Republic	0.245	0.123	Latvia Mobile	0.851	0.426	Q Qatar	1.518	0.759	Wallis and Futuna Islands	1.518	0.759
Czech Republic Mobile	0.502	0.251	Lebanon	0.595	0.298	R Reunion	1.518	0.759	Y Yemen	1.518	0.759
Denmark	0.112	0.112	Lesotho	1.211	0.605	Romania	0.503	0.251	Z Zambia	1.518	0.759
Denmark Mobile	0.368	0.368	Liberia	1.518	0.759	Romania Mobile	0.759	0.380	Zanzibar	1.518	0.759
Diego Garcia	1.518	0.759	Libya	0.595	0.298	Russian Federation	0.339	0.169	Zimbabwe	1.518	0.759

A single rate applies for calls to both fixed and mobile numbers for destinations where a mobile rate is not shown.